



Brentwood⁺ communications Ltd

Radio Hire

We offer cost effective solutions for 'Town Link Systems' communications.

Radio Sales

Visit our on-line store for the latest deals and offers on radios and accessories.

FREE Catalogue

Request our FREE Radio Catalogue



Business needs

HarBac (Harlow business against crime) approached Brentwood communications when they required an encrypted radio system for their members in the town and surrounding areas. Over 100 different locations from shops to police and council departments required radios linked to CCTV to provide instant communication.

Environment: Harlow, Essex

Large built up town and surrounding areas.
Radios to be used inside and outside.

Noise levels: medium – high

Users: 100+

Including retail, pubs, council and police.

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MANAGED TOWN LINK RADIO SYSTEM

System benefits

- **100% Coverage**
- **Digital** (no hissing noise from radios)
- **Instant contact with police, CCTV and all members**
- **Improved city centre security**
- **Improved safety for businesses, employees and their customers**
- **Effective deterrent against crime and anti-social behaviour**
- **Private calls**
- **Group calls**
- **Emergency calls**
- **Text messaging** (status or free text messaging)
- **Encrypted secure communications** (no eavesdropping)
- **Robust, rugged equipment**
- **Noise cancelling radios** (removes all background noise except speech)
- **Waterproof hand portable radios**

Maintenance

- **Within 24 hour equipment replacement** (on site engineer — no couriers)
- **All maintenance included**
- **System designed, licensed, installed and managed by Brentwood Communications Ltd.**

Solution overview

We considered all the requirements from HarBac and designed a radio system using digital Mototrbo radio equipment from Motorola because of it's encryption and features like private, group and emergency calling. We chose DP3400 hand portable radios for most of the shops while the police and HarBac were supplied with the DP3600 display model so they can see who is calling and can speak to any radio privately if required.

After a successful radio coverage survey we installed a DM3000 digital repeater and antenna to ensure 100% coverage. We fitted a DR3000 desk top dispatcher with display in each of the CCTV locations so they could see who was calling. The CCTV control room can also kill a stolen or lost radio and revive it if found.

Dave Brown & Rachel MacLeod of Harlow Business Against Crime...

"Recently Brentwood Communications has become the new radio service provider for Harlow Business Against Crime (HarBac) and when compared to our previous radio provider I would say that Brentwood Communications is a radio services company that is by far a cut above the rest. From initial consultation the team at Brentwood communications have offered a second to none service ensuring that the end user is satisfied with their radio equipment.

The state of the art digital network has not only kept the members of HarBac happy it has also drastically improved the coverage of the radio network providing the best network we have ever had in Harlow and this also allows us to offer the HarBac services to businesses that were previous excluded due to the limitations of our former radio provider in addition to this the customer service to each of our members has been remarkable, our larger clients have ordered multiple radios and without fail Brentwood Communications have been able to deliver the requested equipment within a 48 hour turnaround. HarBac would like to say a big well done to Kim and the team for their hard work and support."

Dispatcher Features (all optional)

- **Automatic registration service** (shows if radios are turned on or off)
- **Private and group calls**
- **Call logging**
- **Call recording**
- **Kill / stun radio**
- **Revive radio**
- **Remote monitoring of radios**

If you would like to know how we can help you please contact us



KENWOOD



MOTOROLA



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